

Development Opportunity Profile Cheshire County, NH



Developed for the Hanna Grimes Center for Entrepreneurship

December 21, 2020

Introduction

The e2 – Entrepreneurial Ecosystems believes in **empowering research** – making data-driven decisions about economic development to be more strategic and, ultimately, create the kinds of economic development outcomes and long-term community or regional prosperity you desire. We work hard to build tools and resources that communities can use to access and understand data and turn that raw information into knowledge you can apply in your community. This **Development Opportunity Profile** was prepared for the Hanna Grimes Center for Entrepreneurship by the e2 Entrepreneurial Ecosystems team.

Taking Stock – The Power of Assessment

Whether a community or a region is successful over time – or not – depends upon the commitment and choices of its leaders and people, and the investments they make in their development. As Deepak Chopra says, "When you make a choice, you change the future." Making the *right* development choices is a prerequisite for achieving community and regional prosperity. The best way to make the *right* development decisions is to commit to a thoughtful and robust assessment of your region's opportunities. By taking the time to discover and better understand your region's genuine development opportunities, you will make smarter investments and enhance your region's potential for greater prosperity.

This **Development Opportunity Profile** is a start on a pathway to prosperity. But, it is only a start. It reflects one view of your region, based on secondary data. We challenge you to build on this work, draw on your own knowledge of the region and its assets, and create a deeper understanding of your unique development opportunities. Then use this understanding to craft and implement a smart development game plan. We hope this **Development Opportunity Profile** is helpful and contributes to your future development success.

Exploration ... Dreaming ... Visioning ... Planning ... Goal-setting ... Action ...

Impact!

Asking the Right Questions

To be successful and achieve sustainable prosperity, every region needs to achieve two things, at a minimum – economic renewal and demographic renewal. These two things are intimately connected. New residents are attracted to and put down roots in places that offer diverse economic opportunities. And, a healthy population supports a more robust quality of life and the amenities that go with it – schools, health care, shopping, arts and recreation, for example. This **Development Opportunity Profile** helps you begin to answer a number of questions about your community or region:

- 1. What is the regional context for your place?
- 2. What are the demographic trends in your place?
- 3. How is your economy doing in terms of job creation?
- 4. How is your economy doing in terms of income generation?
- 5. What is driving your economy?

You may choose to address additional questions for your community or region – how are families are doing; how is the ethnic makeup of your community or region changing? The answers to these and other questions will help you focus in on your genuine development opportunities.

The first section of this Profile provides an historical overview of your economy as a whole:

- The regional context
- Population trends
- Employment trends
- Personal income trends
- Economic drivers

Electronic Library

Research collected and analysis completed in support of this Profile is available through an Electronic Library at the following site:

Cheshire County

The second section delves more deeply into the business or

entrepreneurial economy, describing general business ownership

trends and specific entrepreneurial attributes of your region. In the final section, we provide a summary of key development opportunities for your county as well as some identified development challenges.

Being a Smart Data Consumer. We provide a summary of research sources at the end of this Profile. Detailed source information can be found by reviewing specific research items in the Electronic Library. Data used in this Profile is based on sampling and estimates. Through the sampling process, data can be skewed particularly in smaller, more rural regions. We encourage you to carefully review the data and question the results if they are at odds with your experience. At the same time, remember that others – prospective residents, employees, and entrepreneurs – are using this same secondary data to learn about your county.

Understanding the Economy – Historical Overview

Regional Context

Every region has a unique location offering both opportunities and challenges. Even in our globally interconnected world, location still matters. Early in America's history, a region's access to water transportation was a plus. Today, a location with access to high-speed internet and a unique quality of life might attract, for example, entrepreneurs or telecommuters who can choose to work from anywhere. Individual communities exist within a larger regional context that drives both economic and residential development.

Cheshire County and its lead community of Keene are located in extreme southwestern New Hampshire. Keene is a hub community in this part of when New Hampshire, Massachusetts and Vermont connect. Cheshire County is a Micropolitan Area anchoring the rural Monadnock Region. Keene is home to Keene State College, Antioch University New England, Radically Rural Summit, C&S Wholesale Grocers and other ventures. While Keene and its home county are rural there is adjacency with the growing Boston- Manchester-Concord corridor. Over time Boston has pushed into New Hampshire driving this growth. With adjacency to a growing metro region Keene has significant entrepreneurial development opportunities.

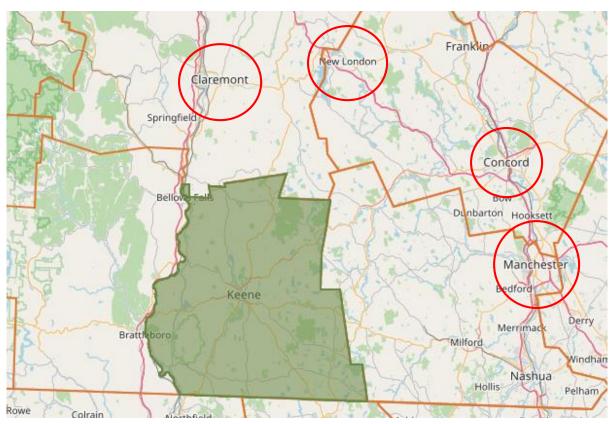
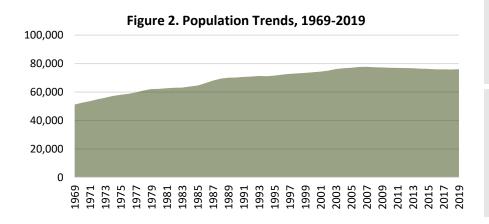


Figure 1. Cheshire County, New Hampshire



Population Trends

Community and economic development should be focused on strategies that not only grow a more robust economy but create opportunities to attract and retain people. A growing population contributes to a strong workforce and supports community infrastructure including schools, health care, arts and culture, and retail activity. Failure to address population loss contributes to further economic and social contraction as a community or region's vibrancy and capacity decline.



Cheshire County, NH Quick Demographic Profile

2010 Population – 77,117 Median Age – 40.7 Years Households – 30,204 Average Household Size – 2.40

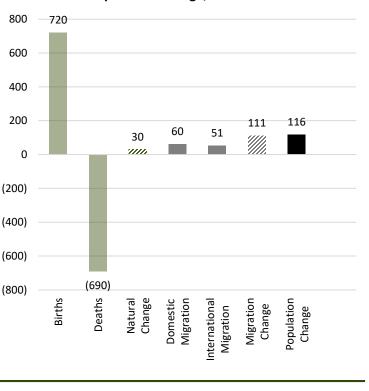
2020 Projected Pop – 79,451 2025 Projection Pop – 80,470

Projected 2020-2025 Growth Rate = 0.26% per year

The Census Bureau makes a minor statistical correction called a "residual" which is included in Figure 2, but omitted from Figure 3. Because of this correction, natural change plus net migration may not add to total population change in Figure 2.

Figure 3 shows average annual change in population, including natural change (births and deaths) and migration (in-migration and outmigration), for 2000 through 2019. When natural population change moves towards zero or negative, a community will likely experience severe and chronic depopulation undermining community vitality. Migration, both domestic (within the U.S.) and international (outside of the U.S.) can strengthen or erode a community's demographic or population health. Heavy net outmigration (more people leaving than coming in) can further stress demographic health and contribute to declining economic fortunes and quality of life. As America ages, overall birth rates are coming down. For many counties, inmigration of new residents is essential to not only sustain current population levels but to enable growth. For areas to be prosperous, rapid population growth is not necessary.

Figure 3. Average Annual Components of Popualtion Change, 2000-2019



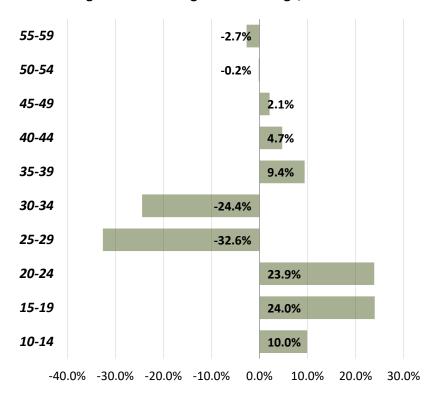
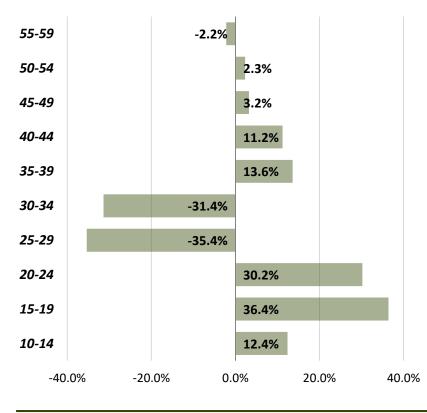


Figure 4. Percent Age Cohort Change, 1990-2000





Dr. Ben Winchester with the University of Minnesota studies population trends across America. We have been using his research increasingly over the past few years.

One way to think about a community's or regions **demographic health** is to compare changes in age cohort groups over ten year or Census periods. In much of rural America, there is a national trend where rural communities typically lose many of their 20-year-olds as they leave high school and often leave their home county to pursue higher education or work elsewhere.

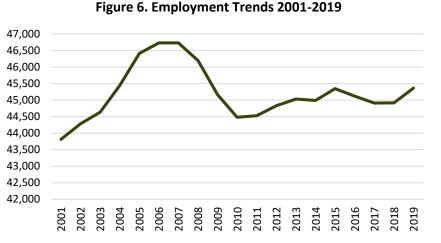
What Dr. Winchester has observed is a trend of 30-year-olds returning after this away-from-home experience. This trend is potentially important to rural communities that have been losing population over time. With returning 30-year-olds, we have younger families, school-age children, a larger workforce and potential entrepreneurs.

Increasing the population of 30 year olds should be a development objective in the county. In creating a more entrepreneurial economy and society, your county can be more successful in retaining and attracting the 25 to 40 year old age groups. For this to happen more frequently, communities must create more and better economic opportunities with a range of jobs and careers through local business formation and growth.



Employment Trends

Figure 6 to the right provides the longterm historical trend for total employment in the county. Typically, if a county's population is increasing, we will also see increasing employment. However, for rural counties, it is not uncommon to see declining population with growing employment at least for some time. In most parts of America, workers are willing to travel long distances for jobs and careers.



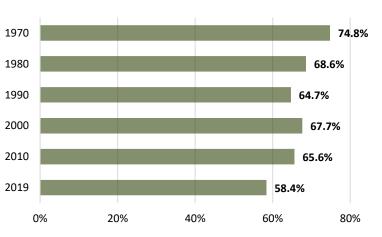
Workforce is often regional where people live in one community and commute to another community for work and running businesses. Eventually, if a community continues to experience population loss, its ability to sustain job growth is undermined. Later in this Profile, we provide more detailed information on job trends associated with different kinds of ventures by type and size of employment.

Table 1. Net Job Growth During Recession Periods

| 2001 Recession | | Great Recession | | | |
|------------------------------|------|--------------------------------|-------|--|--|
| Recession (Mar-Nov 2001) | 0.0% | Recession (Dec 2007-June 2009) | -0.1% | | |
| Recovery (Dec 2001-Nov 2007) | 0.1% | Recovery (July 2009-Feb 2020) | 0.0% | | |

"Labor earnings to total personal income" is a good proxy for how dynamic or robust an economy is. Across the country, the share of labor earnings (active work) relative to total personal income has been dropping reflecting both an aging and stagnating economy. A healthy labor-earning rate is in the range of 60 to 70 percent. For communities with a Labor Earnings Ratio that has been consistently dropping, there should be concern about the vitality of a community's economy. In some situations, this ratio will fluctuate due to influences of natural resource extraction and processing. In communities where farming is

Figure 7. Labor Earnings as a Percent of Total Income 1969-2019



predominant, earnings will fluctuate from year to year impacting this ratio. The same is true for other economies where oil, timber, fisheries and tourism are king. Understanding how these economic activities impact community health and well-being is important and a commitment to economic diversification is key to more stable and prosperous communities.



Personal Income Trends

Long-term personal income trends, measured in real or inflation adjusted dollars (where a dollar in 2018 has the same purchasing power as a dollar in 1970) are presented for your county in Figure 8. Personal income is a critically important indicator of community well-being. Generally speaking, when personal income is rising faster than both population and employment, household and community well-being is improving.

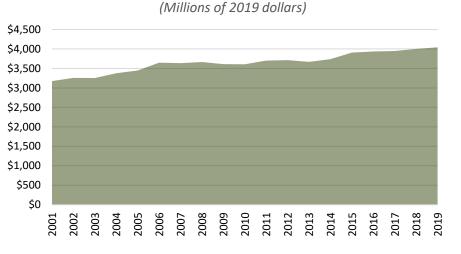
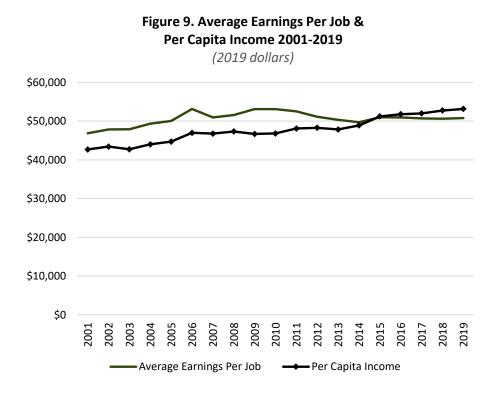


Figure 8. Personal Income Trends 2001-2019

What Figure 8 does not show is income distribution. We have additional research in your Electronic Library profiling Household Disposable Income and Current Net Worth.



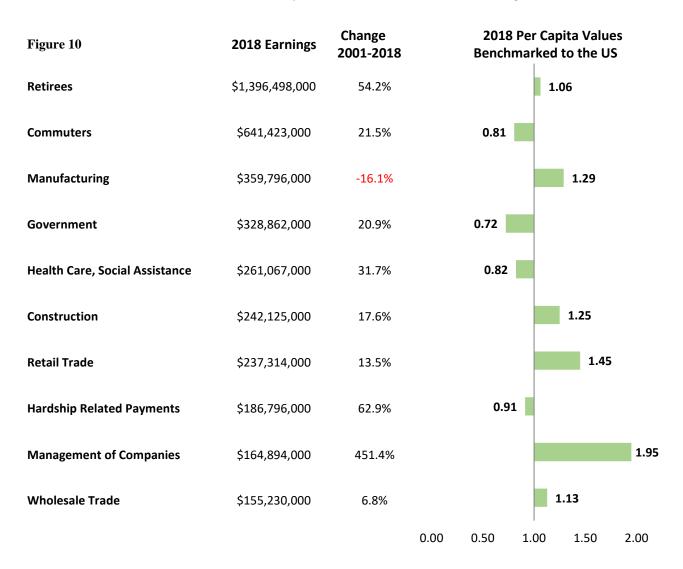
Per capita income (total personal income for the county divided by the number of permanent residents or population) is a good indicator of how well a county is doing. Per capita income in most rural communities is rising because of an aging population. Total personal income includes active earnings (wage and salary earnings) and passive earnings associated with rents, Social Security, retirement, royalties and the like. With aging populations, active earnings may be stagnant but per capita income is rising due to growing passive earnings. Average

earnings per job gives us a better indicator of how business owners and workers are doing. When average earnings are rising, chances are good that the county is doing better. The converse is true when average earnings are contracting reflecting reduced earnings from businesses and wage stagnation or cuts for workers.



Economic Drivers

Every community, region or state is shaped by certain *economic drivers* that generate income. Using data on total earnings by industry, this profile highlights the top 10 *economic drivers* for the county, how each of these has done in the last decade and its relative importance benchmarked to U.S. averages.



The following analysis provides additional detail on each of these "economic drivers" shaping your county's economy and society. Additional information is available through the Profile's electronic library and from the Center by contacting Don Macke at <u>don@e2mail.org</u>.

Retirees. America is aging and retirees are among the most important economic drivers in our communities today. Retirees are a non-traditional economic sector. We may consider manufacturing, mining and even health care as economic sectors, but retirees are increasingly important to our community's economic well-being. Retirees generate significant spending for 55-plus housing, health care, recreation and other activities. For some rural communities, a local hospital and clinics exist because of retirees and their Medicare insurance programs.

Commuters. Workers are often willing to travel significant distances for work and careers. We may choose to live in one community and work in another. For many rural communities, commuters are an important economic driver. People living in our community and working outside of it bring earnings home, generate local spending and support other economic and social activities foundational to our community's character and well-being.

Manufacturing. Manufacturing is a mainstay economic activity. Manufacturing in the United States is undergoing profound change due to automation and offshoring. Lower value and lower skill manufacturing is in decline. However, overall manufacturing activity in the U.S. based on value-added output is actually rising. Manufacturing can range from the production of clothing, cars, and furniture to natural resource processing and refining.

Government. Government includes everything from military agencies to federal, state, and local government organizations. Government also includes public education ranging from the local public K-12 school system, public community colleges, colleges, universities and educational learning centers and agencies. For some communities, all or part of their health care system is public and would be included in the government sector. Government adds stability and diversification to your community while also providing critically important services. Ensuring government stability is highly recommended. Growing, through business development, a larger tax base is an important game plan providing adequate tax revenues to support government functions while reducing the burden on both farm and residential taxpayers.

Health Care and Social Assistance. Depending upon the source and the community, between 5 and 10% of the entire American economy is associated with health care and social services. For many rural communities, the local hospital, clinic, dental office, and care home represent major economic drivers and important sources of both jobs/careers and supply chain businesses like the local private pharmacy that exists because there is an assisted living home in your community.

Construction. Construction, like local retail trade and services, is found in most community and regional economies. Construction activity ranges from locally-based contractors like plumbers and homebuilders to regionally-based construction companies and external companies doing major projects (e.g., roads, power plants, etc.) in a community.

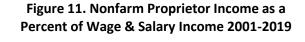
Retail Trade. Retail Trade is a bedrock and iconic economic activity in every community. Over the years, the "Norman Rockwell main street" has experienced significant change with emergence of strip commercial activities, shopping centers, franchised box stores and now electronic commerce (i.e. Amazon). Today, locally-owned retail trade is very important to community health (e.g., captures and recycles local spending and roots wealth) but challenged.

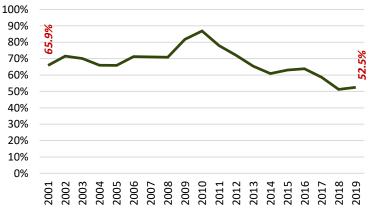
Hardship Related Transfer Payments. According to Headwaters Economics (<u>www.headwaterseconomics.org</u>), Hardship Related Transfer Payments include payments associated with poverty and include Medicaid, Food Stamps (SNAP), Supplemental Security Income (SSI), Unemployment Insurance and other income maintenance benefits. With the Great Recession and an aging population, hardship payments have grown and become more important for many communities.

Management of Companies and Enterprises. Consistent with the outsourcing trend in American business (including social and civic ventures), there is increasing activity to place the management of enterprises with management companies. This can range from real estate (one company managing multiple commercial or residential properties with diverse ownership) to franchises and even partial management of certain activities like finance and accounting, human resources, and the like.

Wholesale Trade. America has an integrated economy, and the movement of goods and resources requires a strong wholesale trade sector. Wholesale Trade includes everything from grain elevators, to farmer cooperatives, to petroleum depots, to regional supply and distribution centers. These centers collect goods that are in turn distributed to retail outlets or directly to consumers. Higher levels of wholesale trade activity are often associated with transportation and warehousing activities.

Locally Owned Ventures. Historically, one of the greatest assets of American communities was locally owned retail businesses, services and manufacturing operations (often referred to as Main Street USA). These were areaowned and operated. They were rooted in the community. Figure 11 measures the income associated with these locally-owned businesses compared to that associated with wage and salary jobs. This ratio provides an indication of how well these ventures are doing in our changing environment.





Understanding the Business/Entrepreneurial Economy

Big Picture Overview

A central driver of community or regional prosperity is the business community. Figures 12-19 provide an overview of the county's business community, including for-profit, non-profit and governmental enterprises, from 2004 through 2019. Figure 12 highlights the longer-term trend in the number of all regional establishments including for-profit businesses, non-profit ventures and government entities.

Cheshire Co, New Hampshire Business Summary

Total Businesses 3,464

Businesses per 1,000 Residents Cheshire County - 44 New Hampshire - 47 U.S. - 36

> **Total Employees** 43,084

Employees per 1,000 Residents Cheshire County - 542 New Hampshire - 539 U.S. - 438

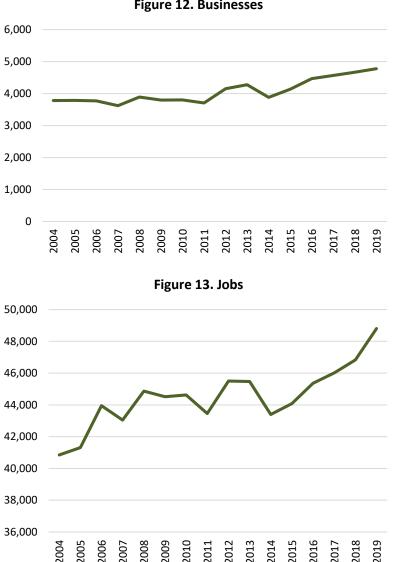


Figure 12. Businesses

Figure 13 provides a comprehensive picture of all employment from for-profit business to non-profits to government entities including schools. This does not reflect the employment of those who live in the county and work outside of the county.

> Data in Figures 12-14 & 16-19 is from www.youreconomy.org. Find the source data for these figures in the electronic library.

Esri (www.esri.com) produces regional analysis of ventures and employment by sector. The data provides a useful overview of the relative importance of specific sectors in the county's economy in 2020 (Table 2). Economic

sectors are organized into two components. A county's *traded sectors* produce products and services that are sold outside the county, bringing new income into the county. Traded sectors are also referred to as *basic industries*. Strong regional economies have strong and diverse traded sectors.

Table 2 provides an accounting of the county's ventures including the number of Ventures by sector and associated full-time equivalent employment. This data source does not always capture all venture activity. For example, it may not fully reflect the number of farms and ranches in a rural area. For those sectors where we have data gaps, there are supplemental reports in your county's e-library.

| Sector | Ventures | Employees | Percent of Tota Employees | |
|----------------------------------|----------|-----------|------------------------------|--|
| Agriculture | 59 | 230 | 0.5% | |
| Mining & Utilities | 10 | 82 | 0.2% | |
| Construction | 332 | 1,531 | 3.6% | |
| Manufacturing | 174 | 6,229 | 14.5% | |
| Wholesale Trade | 125 | 2,870 | 6.7% | |
| Retail Trade* | 579 | 7,161 | 16.6% | |
| Transportation & Warehousing | 58 | 1,043 | 2.4% | |
| Information | 86 | 686 | 1.6% | |
| Finance & Insurance* | 112 | 1,761 | 4.1% | |
| Real Estate | 175 | 856 | 2.0% | |
| Professional Services | 249 | 1,325 | 3.1% | |
| Management & Administrative | 107 | 534 | 1.2% | |
| Education | 120 | 3,453 | 8.0% | |
| Health Care | 203 | 7,266 | 16.9% | |
| Arts, Entertainment & Recreation | 91 | 648 | 1.5% | |
| Accommodations | 46 | 679 | 1.6% | |
| Food Service | 174 | 2,459 | 5.7% | |
| Hospitality Sector** | 311 | 3,786 | 8.8% | |
| Other Services | 464 | 1,858 | 4.3% | |
| Public Administration | 201 | 2,316 | 5.4% | |
| Unclassified Establishments | 99 | 97 | 0.2% | |
| Total | 3,464 | 43,084 | 100% | |

Table 2. Economic Sectors, Cheshire County, NH 2020

*Esri provides additional detail for these sectors including sub-sector information. **Hospitality Sector is created by combining the three preceding sectors.

Retail Trade nationally has undergone major changes as once dominant locally owned retailers are now competing with externally owned big box stores and online sellers. A strong and diverse retail sector is important to capturing local spending and generating additional economic growth. Additionally, services for business, households, non-profits and governmental agencies are increasingly important. We have additional information on your county's service sector in your e-library.

Table 3 on page 14 provides more detail on retail demand and supply, identifying positive trade balances and spending leakages. The electronic library includes a more detailed <u>Retail MarketPlace Profile</u>. Your county might want to consider a two-part retail strategy focusing on (1) assisting business transitions in the *local sector* and (2) finding competitive niches for existing or new retail businesses.

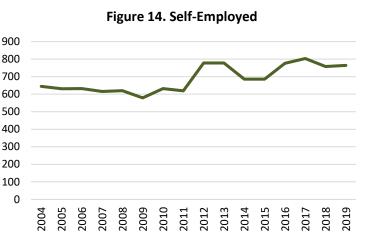
Table 3. Retail MarketPlace Profile, Cheshire County, NH 2020

| Summary Demographics | | | | | | |
|--|-----------|------------------------------|-------------------|---------------|---------------------------|-------------------------|
| 2020 Population | | | | | | 79,451 |
| 2020 Households | | | | | | 31,564 |
| 2020 Median Disposable Income | | | | | | \$50,527 |
| 2020 Per Capita Income | | | | | | \$32,927 |
| Industry Summary | NAICS | Demand (Potential) | Supply (Sales) | Retail Gap | Leakage/Surplus Factor | Number of Businesses |
| Total Retail Trade and Food & Drink | 44-45,722 | \$1,147,294,382 | \$1,586,372,500 | \$439,078,118 | 16.1 | 668 |
| Total Retail Trade | 44-45 | \$1,038,500,242 | \$1,495,251,719 | \$456,751,477 | 18.0 | 519 |
| Total Food & Drink | 722 | \$108,794,140 | \$91,120,781 | -\$17,673,359 | -8.8 | 149 |
| Industry Group | NAICS | Demand | Supply | Retail Gap | Leakage/Surplus | Number o |
| | | (Potential) | (Sales) | | Factor | Businesse |
| Motor Vehicle & Parts Dealers | 441 | \$222,705,917 | \$286,311,359 | \$63,605,442 | 12.5 | 70 |
| Automobile Dealers | 4411 | \$181,092,668 | \$249,991,544 | \$68,898,876 | 16.0 | 31 |
| Other Motor Vehicle Dealers | 4412 | \$25,022,457 | \$12,003,154 | -\$13,019,303 | -35.2 | 11 |
| Auto Parts, Accessories & Tire Stores | 4413 | \$16,590,792 | \$24,316,661 | \$7,725,869 | 18.9 | 28 |
| Furniture & Home Furnishings Stores | 442 | \$31,752,827 | \$27,010,571 | -\$4,742,256 | -8.1 | 36 |
| Furniture Stores | 4421 | \$17,412,039 | \$17,119,208 | -\$292,831 | -0.8 | 14 |
| Home Furnishings Stores | 4422 | \$14,340,788 | \$9,891,363 | -\$4,449,425 | -18.4 | 22 |
| Electronics & Appliance Stores | 443 | \$32,486,944 | \$21,414,876 | -\$11,072,068 | -20.5 | 30 |
| Bldg Materials, Garden Equip & Supply Stor | 444 | \$74,789,496 | \$62,646,825 | -\$12,142,671 | -8.8 | 48 |
| Bldg Material & Supplies Dealers | 4441 | \$68,911,208 | \$56,733,672 | -\$12,177,536 | -9.7 | 33 |
| Lawn & Garden Equip & Supply Stores | 4442 | \$5,878,288 | \$5,913,153 | \$34,865 | 0.3 | 15 |
| Food & Beverage Stores | 445 | \$176,822,019 | \$613,167,818 | \$436,345,799 | 55.2 | 61 |
| Grocery Stores | 4451 | \$160,500,172 | \$596,730,887 | \$436,230,715 | 57.6 | 41 |
| Specialty Food Stores | 4452 | \$7,812,428 | \$4,352,091 | -\$3,460,337 | -28.4 | 11 |
| Beer, Wine & Liquor Stores | 4453 | \$8,509,419 | \$12,084,840 | \$3,575,421 | 17.4 | 9 |
| Health & Personal Care Stores | 446,4461 | \$63,642,845 | \$28,779,486 | -\$34,863,359 | -37.7 | 26 |
| Gasoline Stations | 447,4471 | \$111,705,684 | \$96,846,510 | -\$14,859,174 | -7.1 | 32 |
| Clothing & Clothing Accessories Stores | 448 | \$61,643,520 | \$17,259,900 | -\$44,383,620 | -56.3 | 36 |
| Clothing Stores | 4481 | \$42,230,635 | \$7,984,776 | -\$34,245,859 | -68.2 | 22 |
| Shoe Stores | 4482 | \$8,319,498 | \$6,135,222 | -\$2,184,276 | -15.1 | 7 |
| Jewelry, Luggage & Leather Goods Stores | 4483 | \$11,093,387 | \$3,139,902 | -\$7,953,485 | -55.9 | 7 |
| Sporting Goods, Hobby, Book & Music Store | 451 | \$43,282,074 | \$51,390,688 | \$8,108,614 | 8.6 | 55 |
| Sporting Goods/Hobby/Musical Instr Stores | 4511 | \$37,845,841 | \$46,372,892 | \$8,527,051 | 10.1 | 47 |
| Book, Periodical & Music Stores | 4512 | \$5,436,233 | \$5,017,796 | -\$418,437 | -4.0 | 8 |
| General Merchandise Stores | 452 | \$154,647,581 | \$220,923,461 | \$66,275,880 | 17.6 | 28 |
| Department Stores Excluding Leased Depts | 4521 | \$118,912,288 | \$209,127,244 | \$90,214,956 | 27.5 | 10 |
| Other General Merchandise Stores | 4529 | \$35,735,293 | \$11,796,217 | -\$23,939,076 | -50.4 | 18 |
| Miscellaneous Store Retailers | 453 | \$46,632,209 | \$32,626,862 | -\$14,005,347 | -17.7 | 81 |
| Florists | 4531 | \$2,037,476 | \$757,686 | -\$1,279,790 | -45.8 | 6 |
| Office Supplies, Stationery & Gift Stores | 4532 | \$9,613,387 | \$4,439,388 | -\$5,173,999 | -36.8 | 13 |
| Used Merchandise Stores | 4533 | \$5,430,574 | \$6,515,168 | \$1,084,594 | 9.1 | 33 |
| Other Miscellaneous Store Retailers | 4539 | \$29,550,772 | \$20,914,620 | -\$8,636,152 | -17.1 | 29 |
| Nonstore Retailers | 454 | \$18,389,126 | \$36,873,363 | \$18,484,237 | 33.4 | 16 |
| Electronic Shopping & Mail-Order Houses | 4541 | \$13,410,545 | \$9,212,656 | -\$4,197,889 | -18.6 | 7 |
| Vending Machine Operators | 4542 | \$633,361 | \$1,528,255 | \$894,894 | 41.4 | 2 |
| Direct Selling Establishments | 4543 | \$4,345,220 | \$26,132,452 | \$21,787,232 | 71.5 | 7 |
| Food Services & Drinking Places | 722 | \$108,794,140 | \$91,120,781 | -\$17,673,359 | -8.8 | 149 |
| Special Food Services | 7223 | \$3,528,411 | \$3,696,794 | \$168,383 | 2.3 | 7 |
| Drinking Places - Alcoholic Beverages | 7224 | \$1,788,718 | \$1,387,748 | -\$400,970 | -12.6 | 6 |
| Restaurants/Other Eating Places | 7225 | \$103,477,011 | \$86,036,239 | -\$17,440,772 | -9.2 | 136 |

Entrepreneurial Profile

Entrepreneurs play a central role in revitalizing community and regional economies. Where you have more robust entrepreneurial activity, you typically have more competitive, dynamic and prosperous economies. This is particularly true when there are rooted entrepreneurs who are part of the overall community, contributing to the economy and actively engaging in the civic and social life of the county. Healthy economies support a range of entrepreneurial talent – from aspiring and startup to growth-oriented and breakout entrepreneurs.

Startup Entrepreneurs are the seeds of an entrepreneurial economy, making up the mouth of the pipeline. Successful startups create opportunities for business growth that generates employment and ultimately drives the economy. One good proxy for startup entrepreneurs is the number of *self-employed* (where the owner/operator is the only employee). Figure 14 shows self-employment trends for your county from 2004 through 2019 (www.youreconomy.org). Rising self-



employment can be due to two things. First, it

can reflect the lack of wage and salary jobs where people in a community are forced into necessity entrepreneurship to get by until better jobs emerge. Second, it can be an indicator of increased new venture startups. Self-employment is a leading indicator of new entrepreneurial activity in a community. Working with the selfemployed offers a significant development strategy for the county.

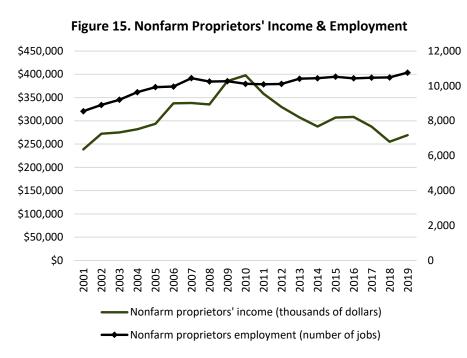
Conversely, declining self-employment can reflect two realities in a community. First, it can indicate an improving wage and salary job market where self-employed persons are taking jobs. For example, this may happen when a business expands and there are significant new job openings. Second, it can indicate deeper community decline where overall economic activity is contracting. Understanding what is behind these trends is paramount.

Regardless of your county's trend direction, it is important to discover who your self-employed entrepreneurs are. We urge the county to focus on the following three questions as it explores this development opportunity:

- Who are these self-employed startups?
- > What are they doing?
- How could we help them be more successful?

Increasing self-employment or startup activity can be an important business development objective within an overall economic development strategy.



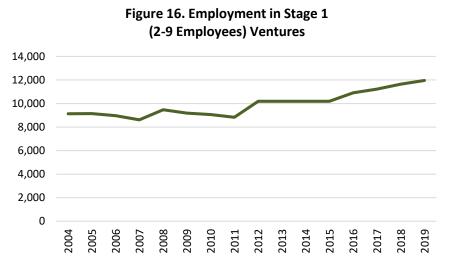


Established, Locally-Owned Entrepreneurial Ventures are

important components of a community's entrepreneurial pipeline. When family-owned, local businesses prosper, they hire more employees, pay more local taxes and are able to more actively support their communities. We use two sets of data to describe these entrepreneurs. The U.S. Bureau of Economic Analysis (Figure 15) tracks nonfarm proprietors, typically small main street type businesses that are not incorporated. Youreconomy.org

(Figure 16) tracks ventures based on the number of employees, with Stage 1 businesses (2-9 employees) representing small, most likely family-owned or locally-owned businesses.

Stage 1 ventures with 2-9 employees overlap with Nonfarm and farm proprietorships. Typically, statistics on Stage 1 ventures have higher numbers for both number of ventures and employment. This difference is due to the fact that Stage 1 ventures can include small corporations and LLCs that may not be classified as proprietorships. Comparing the two sets of data can help a community or region gain a better idea of what is happening



with this all important component of your venture community. For communities or regions that are more rural, Stage 1 ventures and nonfarm proprietorships are the bedrock of "main street" type locally-owned ventures. These are our cafes, retail shops, dental offices, medical clinics, small manufacturing operations, local trucking firms and the like. Stage 1 indicators can vary as ventures move between the magic line of 9 to 10 to 10 to 99 employees. Watching how Stage 1 and Stage 2 indicators are changing can reflect movement between these two classes of businesses. Maintaining and sustaining nonfarm proprietorships and Stage 1 ventures are foundational to most regional economies. This is particularly true if ownership is local meaning profits from the ventures are creating local wealth. **Growth-Oriented Entrepreneurs** comprise an important part of the entrepreneurial pipeline. These entrepreneurs have the desire to grow and have – or are seeking – the market opportunities to turn that desire into a reality. There is a great deal of attention paid to **growth entrepreneurs** – Economic Gardening (<u>Edward</u> <u>Lowe</u>) focuses almost exclusively on these entrepreneurs. In most community and regional economies, we have found fewer growth entrepreneurs and much larger numbers of **growth-oriented entrepreneurs**. This latter group includes entrepreneurs who are actively exploring ways to grow their businesses but who may still benefit from the types of business development assistance most regions and communities can offer. Helping growth entrepreneurs much higher level resources, including diverse forms of capital.

As a proxy for growth-oriented entrepreneurs, we use employment for Stage 2 ventures (10-99 employees). Figure 17 illustrates what we call Stage 2 Ventures or those employing 10 to 99 employees. Stage two ventures are critically important to a community or region. These ventures tend to create more jobs and better jobs. There may be less part-time or flexible time situations. Ventures at this size tend to need a stable and productive workforce

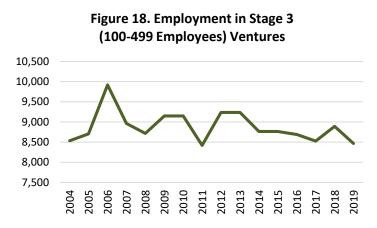


creating jobs with better compensation, security and benefits. Ownership can be area, franchises with local and outside ownership and branch facilities of outside LLCs and corporations. Increasing Stage 2 ventures is an important development goal as these ventures tend to provide better jobs. Most likely some Stage 1 businesses became Stage 2 employers through growth.

Breakout Entrepreneurs are very important to both local and regional economies. Ideally, these entrepreneurial ventures create many jobs, stimulate economic growth and increase overall economic prosperity as new employee spending drives retail, service, construction and other sectors of the economy. In the *new economy*, many businesses are experiencing rapid sales growth but creating few jobs as they rely instead on contract employees and outsourcing strategies. As part of the entrepreneurial pipeline, communities should focus on those existing businesses that achieve breakout or rapid growth status *and* create many jobs in the process. According to Christine Hamilton-Pennell (former market research analysis with Littleton, Colorado's Economic Gardening program), the typical high growth entrepreneurial venture is one that has been around for several decades and reaches a point where there is both motivation and opportunity for high growth. It often takes an entrepreneur time to figure out how to achieve higher growth, creating opportunities for the community to provide support and resource connections. This observation also suggests that leaders should not limit their focus to new entrepreneurial ventures. It is important to look at existing, established entrepreneurs who may be on the cusp of breakout growth.



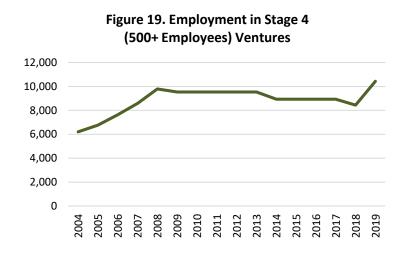
As a proxy for breakout entrepreneurs, we use employment associated with Stage 3 ventures (100-499). Many Stage 3 ventures achieve a certain level of growth and plateau. If we see employment growth among Stage 3



ventures, there is a strong probability that there is breakout entrepreneurial activity.

At the local or regional level, it is relatively easy to identify potential breakout entrepreneurs (remember, they can be non-profits and public enterprises). At this stage, businesses are often moving out of existing space and building new office complexes or even campuses. They may be actively expanding their leadership teams or seeking new supplier relationships. Regional and

local leaders should be watching for such evidence and meeting with these entrepreneurial teams to understand their plans and consider what support the community can provide.



Large or Stage 4 Ventures. The U.S. Small Business Administration defines the dividing line between small and big businesses as 500 employees. YourEconomy defines State 4 ventures as those with 500 or more employees. In rural regions, ventures with this kind of employment are rare and often associated with branch manufacturing plants, regional health care facilities, regional colleges and universities, consolidated K-12 school systems and major energy, power or mining operations.

Just as a water or natural gas pipeline is critical community infrastructure, the *entrepreneurial pipeline* is the lifeblood of a community or regional economy. A diverse set of entrepreneurial talent, across the entire pipeline, is one key to building a strong, diverse entrepreneurial economy. For the county, Table 4 provides a comprehensive picture of all private, public and non-profit business establishments across the entrepreneurial pipeline, using data from <u>www.youreconomy.org</u>.

Every community, particularly within a larger regional setting, has elements of the entrepreneurial pipeline in place, with more businesses in the earlier stages of venture development. Regional and local leaders should focus on understanding the entrepreneurial talent that exists across this pipeline and targeting resources toward those with the desire, capacity and opportunity to grow.

| | 2004 | 2007 | Change | 2007 | 2019 | Change |
|-------------------|--------|--------|--------|--------|--------|--------|
| Establishments | 3,780 | 3,622 | -158 | 3,622 | 4,776 | 1,154 |
| Self-Employed (1) | 645 | 615 | -30 | 615 | 764 | 149 |
| Stage 1 (2-9) | 2,423 | 2,297 | -126 | 2,297 | 3,218 | 921 |
| Stage 2 (10-99) | 655 | 648 | -7 | 648 | 734 | 86 |
| Stage 3 (100-499) | 47 | 51 | 4 | 51 | 49 | -2 |
| Stage 4 (500+) | 10 | 11 | 1 | 11 | 11 | 0 |
| Jobs | 40,853 | 43,040 | 2,187 | 43,040 | 48,800 | 5,760 |
| Self-Employed (1) | 645 | 615 | -30 | 615 | 764 | 149 |
| Stage 1 (2-9) | 9,131 | 8,611 | -520 | 8,611 | 11,954 | 3,343 |
| Stage 2 (10-99) | 16,341 | 16,271 | -70 | 16,271 | 17,185 | 914 |
| Stage 3 (100-499) | 8,534 | 8,961 | 427 | 8,961 | 8,465 | -496 |
| Stage 4 (500+) | 6,202 | 8,582 | 2,380 | 8,582 | 10,432 | 1,850 |

Table 4 Cheshire County, NH Entrepreneurial Pipeline

Using this Development Opportunity Profile

This **Development Opportunity Profile** is meant to be used as a conversation starter in your community or region. We believe that the best development decisions are made after a thorough assessment of your assets and opportunities. This Profile provides one set of information to get you started. We encourage you to share this profile with a diverse group of community and regional stakeholders and residents. The data shared here will be enriched by conversations with a range of partners who bring new and unique perspectives on your economy and opportunities. An entrepreneur is likely to look at this information from a different perspective than a community banker or county commissioner. Yet, these perspectives can help you establish a better understanding of your starting point, and create the space for you to dream about what might be possible in your county going forward.

A Note on Venture and Employment Data: In our Development Opportunity Profiles, we use three public and two private sources of venture and employment research and data. A detailed review of our profiles shows that values change and sometimes change dramatically based on the sources we are using. The following summarizes these sources and their unique attributes:

Public Sources

U.S. Bureau of Economic Analysis. BEA has very reliable data on private sector business establishments and associated employment. We use this source to profile both farm and nonfarm proprietorships. Proprietorships are typically locally owned and "main street" type smaller businesses. However, this kind of business organization can include small manufacturing, industrial, construction and other concerns.

U.S. Bureau of Labor Statistics. BLS captures very accurate information on all establishments that have wage and salary workers based on workman's compensation filings. However, this source does not necessarily capture smaller self-employment ventures or proprietorships.

U.S. Census Bureau. Census establishment and employment data is based on surveys. It is comprehensive but for smaller geographies, the sampling can result in potentially unreliable estimates. This source does include information on commuters, home-based and self-employed persons by economic sector.

Private Sources

Esri. We purchase data from Esri (<u>www.esri.com</u>), a national market research company. Esri data is very current and can be procured for almost any geographic unit. It estimates ventures and employment at considerable detail including profiles of potential market demand by detailed economic sector. However, the Esri data is not as comprehensive as compared to Your Economy data.

Your Economy. The Your Economy (<u>www.youreconomy.org</u>) data is very comprehensive. The Your Economy data for ventures and jobs can be 20, 30 and even 40 percent higher as compared to the Esri data series. The Your Economy data set was created by the Edward Lowe Foundation and is now managed by the University of Wisconsin at Madison.

We use all these sources as they provide unique insights into the economy of a particular geography. Understanding what each source is measuring and how the source is estimating data are important. Hopefully this information helps users understand differences in data shared in this profile.

Other Sources

All the data contained in this Development Opportunity Profile were obtained from the following:

- Esri ArcGIS Maps (bao.arcgis.com), 2020
- Headwaters Economics (<u>www.headwaterseconomics.org</u>), 2020
- U.S. Department of Agriculture, Census of Agriculture 2012 (<u>quickstats.nass.usda.gov</u>), 2020
- Ben Winchester Brain Gain Databook, University of Minnesota Extension (obtained privately), 2016

About e2



e2 Entrepreneurial Ecosystems helps communities increase prosperity through entrepreneur-focused economic development and ecosystem building. Led by <u>Don</u> <u>Macke</u>, e2 has a national team of practitioners who bring research, coaching, incubation, market intelligence and other expertise to this work.

What We Do

- Mentoring. We mentor and coach practitioners seeking to pursue entrepreneur-led development. We
 provide advice and support for building eEcosystem strategies that work and invite practitioners to join our
 <u>National e2 Practitioners Network.</u>
- ✓ Analytics Support. e2 helps communities and regions understand their entrepreneurial potential through research and data. Explore some of our research tools and reports <u>here</u>.
- ✓ e2 University (e2U) is our online platform for sharing guides, papers, stories, tools, and resources with communities wanting a deep dive into eEcosystem building. Don Macke leads the <u>e2 University</u> team with analytics support from Cathy Kottwitz and report preparation from Ann Chaffin. Special recognition for their e2U legacy contributions goes to Dana Williams and Deb Markley, LOCUS Impacting Investing.
- Fostering the eMovement. We support the national entrepreneurship movement along with our partners including the Federal Reserve Bank of Kansas City, SourceLink, Edward Lowe Foundation, Kauffman Foundation, and NetWork Kansas. We are a founding member of Start Us Up: America's New Business Plan, a coalition dedicated to strengthening entrepreneurship across America. Together, we continue to advance the foundational ideas of building entrepreneurial ecosystems and entrepreneurship-led economic development.

Contact Us

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<u>NetWork Kansas</u>, a 501c3 nonprofit organization dedicated to developing an entrepreneurial ecosystem in Kansas, is the home for e2 Entrepreneurial Ecosystems. NetWork Kansas connects aspiring entrepreneurs, emerging and established businesses, to a deep network of business building resource organizations across the state.

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